



Request to De-Activate Direct Debit

Once completed: Email to Advantagede.assist@advantagede.com.au

Existing Loan ID Number

Existing Loan ID Number

Borrower Details	Title	Surname	Given Name(s)
Borrower 1	_____	_____	_____
Borrower 2	_____	_____	_____
Borrower 3	_____	_____	_____
Borrower 4	_____	_____	_____

Contact Details

As the requester, please provide your contact details, as we may need to contact you to clarify the information on this request form.

Mobile: _____

Email: _____

I/We (being the undersigned Borrowers and Guarantors) authorise Advantagede Financial Services Pty Ltd ACN: 130 012 930, to deactivate all Direct Debits for my loan split(s) ID provided above.

Signatures

Borrower 1:

Full Name (please print)

Signature: Date:

Borrower 2:

Full Name (please print)

Signature: Date:

Borrower 3:

Full Name (please print)

Signature: Date:

Borrower 4:

Full Name (please print)

Signature: Date:

Important!

- If Direct Debit is de-activated, online redraw is not available. Alternatively, redraw can be requested by submitting a redraw form which can be located on <https://www.advantagede.com.au/> or you can contact our Advantagede Assist team on 1300 133 053.
- Payments must be made in the same calendar month as the instalment due date(s). Payments made early/additional payments outside the instalment month will not rollover to the following month to cover the next instalment.
- Minimum payments are required at least 2 days before due date to ensure funds have cleared.
- To re-activate your direct debit, please request a Direct Debit Request Form which can be located on www.advantagede.com.au or alternatively you can contact the Advantagede Assist team on 1300 133 053.
- If you have a fixed interest loan:
 - you are only permitted to make up to \$20,000 of additional repayments. See clause 5.9 of the Loan Contract Terms and Conditions booklet with: Direct Debit Request Service Agreement;

- if you turn off your direct debit and make manual repayments, all manual repayments will be counted towards the \$20,000 additional repayment limit, due to a system limitation;
- once your manual repayments have reached the \$20,000 limit, the excess above \$20,000 will be returned to the nominated direct debit account on reactivation of direct debits. If direct debits are not reactivated, on request, manual refunds can be processed by our servicing team;
- your direct debits may need to remain inactive until the fixed interest loan period expires, but you are still required to make your minimum contracted repayments manually; and
- if you reach the \$20,000 limit, we can't set up additional direct debit payments outside of your standard repayment schedule, because these payments will automatically be refunded due to the system limitation.

Version 1/2020